

WARRANTY INFORMATION FOR ENGINES

OUR WARRANTY ON A REMANUFACTURED MERCEDES-BENZ LONGBLOCK ENGINE IS 4 YEARS OR 50,000 MILES; WHICHEVER COMES FIRST, FROM THE TIME OF INSTALLATION.

OWNER MUST MAINTAIN DOCUMENTED OIL & FILTER CHANGES AT INTERVALS NO GREATER THAN 3,000 MILES. DOCUMENTATION IS NEEDED IN THE FORM OF AUTOMOBILE SERVICE SHOP RECEIPTS. WARRANTY EXPIRES AFTER 48 MONTHS, OR 50,000 MILES, OR UPON TRANSFER OF VEHICLE OWNERSHIP, WHICHEVER COMES FIRST. MERCEDES 3.5 DIESELS (603.970 AND 603.971) REQUIRE REPLACEMENT OF GLOW-PLUGS AT 60,000 MILE INTERVALS, "WHETHER THEY NEED IT OR NOT."

THERE WILL BE NO WARRANTY PAYMENT UNLESS NOEL'S RECEIVES IN ADVANCE OF WARRANTY REPAIRS A WRITTEN ESTIMATE AND NOEL'S MUST APPROVE OF THAT WRITTEN ESTIMATE IN WRITING, USUALLY FAX OR EMAIL. SPECIFICALLY, NO WARRANTY PAYMENT WILL BE MADE IF A LONGBLOCK CUSTOMER GOES TO A MERCEDES DEALER AND GIVES PERMISSION FOR REPAIRS PRIOR TO WRITTEN APPROVAL FROM NOELS. VERBAL APPROVALS OF WRITTEN REPAIRS ARE NOT PERMITTED. THE WARRANTY IS ON THE LONGBLOCK ONLY. THERE IS NO WARRANTY ON PIECES BOLTED TO THE LONGBLOCK, WHETHER WE GAVE THEM TO YOU AS A COURTESY OR WHETHER WE BOLTED YOUR OLD PARTS TO THE REMANUFACTURED LONGBLOCK (FLYWHEEL, WATERPUMP HOUSING, BRACKETS, THROTTLE BODY, INTAKE MASS AIRFLOW SENSOR, ANY ELECTRICAL SENSOR OR PART, INJECTION PUMP, TURBO, WATER PUMP, BELTS, HOSES, FUEL LINES, ETC). PARTS INCLUDED WITH OUR LONGBLOCK THAT ARE REMANUFACTURED BY OTHERS: WATER PUMPS FROM MERCEDES-BENZ, INJECTION PUMPS AND TURBO'S FROM ACCURATE INJECTION OR H&R FUEL INJECTION ARE WARRANTED ONLY BY THE SPECIFIC REMANUFACTURER, USUALLY 1 YEAR UNLIMITED MILEAGE. NOEL'S IN GOOD FAITH WILL HELP FACILITATE PROBLEMS WITH THE INDIVIDUAL REMANUFACTURER OF WATER PUMPS, TURBO'S, INJECTION PUMPS OR ANY OUTSIDE REMANUFACTURED PART WE SELL. THE DEFINITION OF A LONGBLOCK IS "AS PICTURED" ON OUR WEBSITE. VALVE COVER THROUGH OIL PAN INCLUDED.

LONGBLOCK IS SOLD EXCHANGE. FAILURE TO RETURN COMPLETE CORE LONGBLOCK ENGINE IN NOEL'S ORIGINAL BOX IN A TIMELY MANNER WILL VOID WARRANTY AND MAY BE SUBJECT TO A CORE CHARGE.

NOEL'S RESERVES THE RIGHT TO DECLINE ANY CLAIM OR VOID WARRANTY IF ABUSE, NEGLIGENCE OR LACK OF MAINTENANCE IS FOUND INVOLVING VEHICLE OWNER OR INSTALLATION MECHANIC OR REPAIR SHOP, AND IN SUCH CASES, NOEL'S IS NOT RESPONSIBLE FOR COST OF SHIPPING, TEARDOWN OR LABOR INCURRED. WE CONSIDER LONGBLOCK ABUSE TO INCLUDE (BUT NOT LIMITED TO) USING HIGH PERFORMANCE AFTERMARKET SPEED EQUIPMENT, SUCH AS BLOWERS OR "CHIP" MANAGEMENT, AS WELL AS ALTERING THE EMISSIONS EQUIPMENT, SUCH AS REMOVING THE CATALYTIC CONVERTERS.

CONTACT NOEL'S IF A PROBLEM OCCURS FOR INSTRUCTIONS ON HOW TO PROCEED WITH DETERMINING COURSE OF ACTION.

THE LONGBLOCK ENGINE COMES WITH A RECOMMENDATION FOR CLEANING CRITICAL PARTS (i.e. Intake Manifold, Oil Filter Housing, Oil Lines & Oil Cooler [where applicable]). IT IS ALSO RECOMMENDED THAT THE RADIATOR BE FLUSHED AND NEW HOSES AND BELTS BE INSTALLED.

FAILURE TO FOLLOW RECOMMENDATIONS COULD CAUSE ENGINE MALFUNCTION AND WILL VOID STATED WARRANTY.

VEHICLE OWNER INFORMATION

Name: _____
Street: _____
City: _____
State: _____ Zip: _____
Phone: _____

VEHICLE INFORMATION

Vin#: _____
Year: _____
Make: _____
Model: _____
Mileage: _____

INSTALLATION INFORMATION

NAME OF SHOP: _____

ADDRESS: _____

CITY: _____

STATE: _____ ZIP: _____

NAME OF INSTALLATION MECHANIC: _____

DATE OF PURCHASE: _____

DATE OF INSTALLATION: _____

OLD ENGINE NUMBER: _____

NEW ENGINE NUMBER: _____

PROBLEM WITH ORIGINAL ENGINE: _____

DID CUSTOMER ACCEPT RECOMMENDATIONS FROM INSTALLATION SHOP FOR NEW HOSES, BELTS, LINES, ETC? YES _____ NO _____

I understand that if the car runs out of water/antifreeze or motor oil, it is considered neglect and will not be covered under warranty. WARRANTY IS WITH NOEL'S ONLY. I HAVE READ, UNDERSTAND AND AGREE TO THE INFORMATION STATED ABOVE.

SIGNATURE OF OWNER: _____

SIGNATURE OF INSTALLATION MECHANIC: _____

DATE: _____

Warranty form must be completed, signed and returned to Noel's for warranty to be in effect.